



Edit your data in a scale of 1:10 in relation to the final format. The resolution of pictures should at least be 600 up to 1000 ppi maximum. Bleed is not necessary.

With a higher viewing distance even 360 ppi may be sufficient. Data for prints below a format of 1 sqm should be edited in a scale of 1:1 with 60 up to 100 ppi.

In case printing data was edited incorrectly in relation to the final format (e.g. with bleed, edges etc.) there will be 15 € costs for repro processes per motif.

With open data please let us have all used elements (pictures, logos, lettering). Fonts should be converted in to paths. Color gradients, transparencies and other effects should only be edited in Photoshop with a resolution of at least 720 ppi in order to avoid deviations or undisable data errors.

In order to be sure about quality, picture data should not be converted in CMYK in a RGB mode.

Furthermore, it should be put attention to that logos, lettering, surfaces and such like are not set with „overprint“ as this function will lead to the result that these elements will not appear when being printed or fade away with a color that don't wanted like this. We cannot assume any responsibility for the printing result if this prescription is not observed.

Special colors (such as HKS, PANTONE, RAL, etc.) must be identified as such (spot color). Per each order two spot colors are free-of-charge, any additional one will be charged with 15 €. An exact color reproduction analog to the color fan is not possible, because a color conversion always takes place in CMYK.

In addition, please always look at your data with taking into account the later finishing – so that hemstitches or eyelets will not affect lettering or logos.

We can process open data in the latest version of the Adobe Creative Cloud Apps:
InDesign CC, Photoshop CC, Illustrator CC.

Data transmission

For safety and organization reasons we will not download any data from other servers. For the transmittance of your data you will get an access to our server by request once you will have placed your order. Data up to 50 MB can be sent in by e-mail.

Incorrectly created data

Should incorrectly entered data cause machine shutdowns or extra labor costs we will have invoice these seperatly. In case there are modifications or corrections (repro processes) desired by you we will charge the costs for these with 90 € per hour – of course after prior agreement.

Additional information

As we check on your data with respect to completeness and/or printability a print preview would be reasonable. For a color match we would need a colour-accurate proof including media wedge. Colored prints on paper are not appropriate.

Without color-binding print or color specification we will produce according to the data supplied. As a consequence later complaints because of deviation in color will not be accepted.

With orders beginning with 100 sqm we recommend a trial print made from the original data. For realizing this print we will need to know the final format of the data to be printed.

In case it is about a follow-up order we would ask for the indication of our preceding order number and if it is possible a sample of the preceding original print so as to match colors. Nevertheless deviations in color cannot be avoided for technical reasons and thus cannot be excluded. If there is a uni-colored surface to be printed slight stripes may be visible. However these stripes as well as a slight deviation in color with follow-up prints do not offer a reason for a complaint.

Counseling & Order acceptance:

PONGS Textil GmbH
Boschstraße 2
48703 Stadthoehn

Lea Nolte: +49 2563 405-121
Kevin Kölker: +49 2563 405-136
Daniel Lendering: +49 2563 405-137

E-Mail: digitaldruck@pongs.de

Monday – Thursday: 7.30 a.m. – 5.00 p.m.
Friday: 7.30 a.m. – 3.00 p.m.

Prepress & Production:

PONGS Technical Textiles GmbH
Bahnhofstraße 21
07919 Pausa-Mühltröf

Mathias Weies: +49 36645 350-506
Lutz Lauterlein: +49 36645 350-501
Bianca Schmuck: +49 36645 350-503
Ute Winkler: +49 36645 350-505

E-Mail: digitalprint@pongs.de

Monday – Thursday: 5.30 a.m. – 4.45 p.m.
Friday: 5.30 a.m. – 3.30 p.m.